



Important Product Update Notice

Dear customer,

Version 2_02 of the Sim range firmware has increased the number of curves each device can hold. This has involved significant changes to the way the curves are stored.

Before proceeding with the firmware upgrade, please note the following:

Important: All existing curves, custom and default, will be deleted during the firmware upgrade to version 2_02. The only curve remaining after the firmware upgrade, will be the default curve.

All curves will need to be re-uploaded to your unit once the firmware upgrade is complete. All default curves can be requested from support@rigelmedical.com.

We strongly recommend that all of our users operate their testers using the latest firmware. The most recent firmware version can be downloaded with complete installation instructions from www.rigelmedical.com.

If you require assistance during the firmware upgrade process or would like to request manufacturer specific curves, please contact a member of the Rigel Medical support team at support@rigelmedical.com

We look forward to hearing from you.

Many thanks,

A handwritten signature in black ink, appearing to read "MH", followed by a horizontal line.

Michael Healy